



Victoria Government Gazette

No. S 495 Tuesday 29 December 2009
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Transport Act 1983

CONDITIONS UNDER SECTION 220D

I, Thomas Sargant, Director of Public Transport, pursuant to section 220D of the **Transport Act 1983**, hereby determine and publish in the Government Gazette the following conditions (the amending conditions) which amend the conditions under section 220D of the **Transport Act 1983** contained in the Victorian Fares and Ticketing Manual (myki) published in the Victoria Government Gazette No. S 380 dated Friday 30 October 2009.

The amending conditions take effect from and including 29 December 2009.

Dated 29 December 2009

THOMAS SARGANT
Director of Public Transport

AMENDING CONDITIONS

The conditions under section 220D of the **Transport Act 1983** contained in the Victorian Fares and Ticketing Manual (myki) published in the Victoria Government Gazette No. S 380 dated Friday 30 October 2009 (the Myki Manual) are amended as follows.

In Chapter One of the Myki Manual, under the heading '**Legal Status and Application**', immediately after the paragraph beginning 'Additional public transport services and dates of effect ...' **insert** –

'The conditions in this manual apply in respect of the train services provided by V/Line referred to in the Schedule below only in respect of journeys wholly within Zone 2 or Zones 1 and 2 that begin or end at one of the following railway stations: Ardeer, Deer Park, Rockbank, Melton, Diggers Rest, Sunbury or Pakenham.'

In Chapter One of the Myki Manual, the Schedule under the heading '**Legal Status and Application**' is amended by adding the public transport services specified in the next succeeding paragraph in Column 1 and their corresponding dates of effect in Column 2 opposite the relevant service.

SPECIAL

In the Schedule referred to in the immediately preceding paragraph, after the last item **insert** –

The train services provided by Metro Trains Melbourne Pty Ltd [trading as Metro] (ACN 136 429 948) operating on the railway lines depicted as Zone 1 or Zone 2 on the Melbourne Train Network Map in Chapter 2

The train services provided by V/Line operating on the railway lines depicted as Zone 1 or Zone 2 on the Melbourne Train Network Map in Chapter 2

In Chapter Two of the Myki Manual, in the Table under the heading ‘**Metropolitan bus routes extending outside the Melbourne metropolitan area**’, in the second column opposite route number 970, for ‘applies south of Centre Road (Brighton)’ **substitute** ‘applies north of Centre Road (Brighton)’.

In Chapter Two of the Myki Manual, in the Table under the heading ‘**Stops and fares zones**’, in the column headed ‘**Zone**’ opposite the location ‘Yarragon’, for ‘9’ **substitute** ‘8’.

In Chapter Three of the Myki Manual, under the heading ‘**How to get a myki**’, in the paragraph immediately after the table under the heading ‘**Myki purchase price**’, after ‘Myki purchased from a myki machine’ **insert** ‘or at a 7-Eleven, myki retailer or V/Line ticket agent’.

In Chapter Three of the Myki Manual, under the heading ‘**Concession myki**’, after the last dot point in the paragraph beginning ‘The following customers are eligible to travel using a concession myki:’ **insert** –

- War veterans / war widows’.

In Chapter Four of the Myki Manual, in the first paragraph under the heading ‘**Calculating myki money fares**’, for ‘when the customer touches their myki on and off correctly for each trip’ **substitute** ‘when the customer touches on and touches off their myki for each trip’.

In Chapter Four of the Myki Manual, under the heading ‘**Calculating myki money fares**’, in the first paragraph under the heading ‘**Free travel**’, after ‘is applied automatically by a myki’ **insert** ‘when a customer touches on and touches off’.

In Chapter Four of the Myki Manual, under the heading ‘**Calculating myki money fares**’ for the first paragraph under the heading ‘**Existing products**’ **substitute** –

‘Where a product already exists on a customer’s myki (a 2 hour product, Daily product or a myki pass – see chapter 5) that is valid for a zone or zones and the customer makes a journey that consists of, or includes, travel in a zone or zones for which the existing product is not valid, the fare for the journey is the 2 hour fare for all zones for which the existing product is valid combined with the zone or zones for which the existing product is not valid minus the 2 hour fare for all zones for which the existing product is valid. Where this occurs and the existing product is a 2 hour product, the product on the myki is changed to include the additional zone or zones.’.

In Chapter Five of the Myki Manual, for the second paragraph under the heading ‘**What is a myki pass?**’ **substitute** –

‘A myki pass will be activated the first time after the pass has been loaded that a customer uses their myki to travel in a zone for which the pass is valid and for which there is no other existing valid product (such as another myki pass or where travel has already been paid for by myki money) on the myki. The pass will be valid for the full number of days purchased, commencing on the day of activation.’.

In Chapter Five of the Myki Manual, for the table under the heading ‘**Where to purchase a myki pass**’ substitute –

| LOCATION | PAYMENT METHODS: | | | | |
|--|------------------|-------|-------------|----------------|---------------|
| | NOTES | COINS | EFTPOS ~ | CREDIT CARD | MYKI MONEY |
| Staffed railway stations | Yes | Yes | Yes | Yes † | Yes |
| Myki machines at most railway stations, selected tram stops and bus interchanges | Yes § | Yes § | Yes | Yes †~ | Yes |
| 7-Eleven, myki retailers and V/Line ticket agents | Yes | Yes | Yes * | Yes * | Yes |
| Online at myki.com.au | No | No | No | Yes † | No |
| By telephone – 13 myki (13 6954) | No | No | No | Yes † | No |
| The MetShop | Yes | Yes | Yes | Yes † | Yes |

§ 5 cent coins not accepted. Maximum change provided is \$10.

† Visa and Mastercard only.

* Where facilities available.

~ PIN required.

In Chapter Five of the Myki Manual, for the second paragraph under the heading ‘**Travel beyond myki pass zone(s)**’ substitute –

‘The cost of a trip is the 2 hour fare for all zones for which the pass is valid combined with the additional zone or zones minus the 2 hour fare for all zones for which the pass is valid.’

In Chapter Six of the Myki Manual, in the table under the heading ‘**Where to buy short term tickets**’, insert a tick under the heading ‘**V/LINE TRAIN CONDUCTOR**’ opposite the payment method ‘Myki money’.

In Chapter Eight of the Myki Manual, under the heading ‘**Default fares – myki money**’, in the third dot point in the paragraph beginning ‘The system will recognise a failure to touch off’, for ‘(extended in accordance with the rules for long journeys on page 48)’ substitute ‘(modified or extended in accordance with the rules on page 48)’.

In Chapter Eight of the Myki Manual, under the heading ‘**Default fares – myki money**’ after the paragraph beginning ‘Where a customer fails to touch off and a default fare is payable’ insert –

‘Notwithstanding anything in the above paragraphs under this heading, if –

- (a) a customer touches on at a railway station and fails to touch off; and
- (b) the customer touches on again on a tram or a bus less than two hours after the start of the next full hour after the original touch on (modified or extended in accordance with the rules on page 48); and
- (c) either touch on occurs in Zone 1 –

a default fare is not charged for the first journey and the system will perform a normal touch off for that journey based on the location of the second touch on and charge a normal fare for that journey.’

In Chapter Thirteen of the Myki Manual, immediately before the heading ‘**Interpretation**’
insert –

References to chapters

For the avoidance of doubt, for the purposes of this manual, a reference in a condition contained in this manual to a chapter with a number is a reference to the chapter of this manual designated by that number regardless of whether the number in the reference or the number in the relevant chapter heading is expressed in words or figures.’.

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