



Victoria Government Gazette

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Electricity Industry Act 2000

MOMENTUM ENERGY (ABN 42 100 569 159)

Pursuant to section 35(4) of the **Electricity Industry Act 2000** (Vic.), Momentum Energy, ABN 42 100 569 159, provides notice of variation to its standing offer terms and conditions to reflect regulatory changes. The full amended terms and conditions will be available on our website, www.momentum.com.au from 3 February 2019. For further information contact Momentum Energy by phone on 1300 662 778, fax (03) 9620 1228, by email info@momentum.com.au, or by mail to PO Box 353, Flinders Lane, Victoria 8009.

Momentum Energy advises that the following changes will be made to our standing offer terms and conditions, effective from 3 February 2020.

- The text of **clause 6.3** has been replaced with the following:

6.3 Life support equipment

- (a) Before this contract starts, we were required to ask you whether a person residing or intending to reside at your premises requires *life support equipment*.
 - (b) If a person living or intending to live at your premises requires *life support equipment*, you must:
 - (i) advise us that the person requires *life support equipment*;
 - (ii) register the premises with us or your distributor; and
 - (iii) upon receipt of a *medical confirmation form*, provide *medical confirmation* for the premises.
 - (c) Subject to satisfying the requirements in this Code, the *Electricity Distribution Code* or the *Gas Distribution System Code*, your premises may cease to be registered as having *life support equipment* if *medical confirmation* is not provided to us or your distributor.
 - (d) You must tell us or your distributor if the *life support equipment* is no longer required at the premises.
 - (e) If you tell us that a person living or intending to live at your premises requires *life support equipment*, we must give you:
 - (i) at least 50 business days to provide *medical confirmation* for the premises;
 - (ii) general advice that there may be a *distributor planned interruption* or *unplanned interruption* to the supply of energy to the premises;
 - (iii) information to assist you to prepare a plan of action in case of an *unplanned interruption*; and
 - (iv) emergency telephone contact numbers.
- In the ‘**Simplified explanation of terms**’, the following have been inserted in alphabetical order:
 - **distributor planned interruption** means an *interruption* of supply planned in advance by a *distributor*, including for planned maintenance, repair or augmentation of the distribution system; or for installation of a new supply to another customer;
 - **gas full commencement date** means 1 July 2020;
 - **gas retailer** means a person who holds a retail licence under the *Gas Industry Act*;
 - **medical confirmation** means certification in a *medical confirmation form* from a registered medical practitioner that a person residing or intending to reside at a customer’s premises requires *life support equipment*;
 - **medical confirmation form** means a written form issued by a *retailer* to enable the customer to provide medical confirmation to the *retailer*;

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