



# Victoria Government Gazette

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No. S 178 Friday 3 April 2020  
By Authority of Victorian Government Printer

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## **Transport (Compliance and Miscellaneous) Act 1983**

### AMENDING CONDITIONS NO. 2/2020 MADE UNDER SECTION 220D

The Head, Transport for Victorian, the entity established under section 64A of the **Transport Integration Act 2010**, under section 220D(1) of the **Transport (Compliance and Miscellaneous) Act 1983**, hereby determines the following conditions (the **Amending Conditions No. 2/2020**) which amend the Conditions under section 220D of the **Transport (Compliance and Miscellaneous) Act 1983** dated 23 December 2019, published in the Victorian Government Gazette No. S. 558 dated Monday 23 December 2019, effective 1 January 2020.

The Amending Conditions No. 2/2020 take effect from and including the day they are published in the Government Gazette.

Dated 1 April 2020

JEROEN WEIMAR  
Delegate of the Head, Transport for Victoria

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**SPECIAL**

## Transport (Compliance and Miscellaneous) Act 1983

### AMENDING CONDITIONS NO. 2/2020

The conditions under section 220D of the **Transport (Compliance and Miscellaneous) Act 1983** dated 23 December 2019, published in the Victorian Government Gazette No. S.558 dated Monday 23 December 2019, effective 1 January 2020, are amended as follows:

1. After Chapter 1 of the Manual, insert –

#### **‘CHAPTER 1A: SPECIFICATION OF MEANS OF PAYMENT**

Where these Conditions provide for the payment of money or purchase of products, including but not limited to paying for or purchasing a fare, ticket, travel authority, recording value on a myki (myki Money) or buying a pre-purchased myki product (myki Pass) or other authority, product or thing, whether by using the words ‘purchase’, ‘purchasing’, ‘pay’, ‘payment’, ‘prepay’, ‘buying’, ‘topping up’ or by using any other words or expression having similar or like effect –

- (a) Subject to paragraph b below –
  - payments made at railway stations, bus interchanges and PTV Hubs may be made only by non-cash means available at those premises (if any); and
  - payments made onboard V/Line services and bus services may be made only by non-cash means available on those services (if any).
- (b) Notwithstanding paragraph a above, payments made using a stand-alone myki or ticket machine may be made by any means available when using that machine.

#### **CHAPTER 1B: REPLACEMENTS, REFUNDS AND REIMBURSEMENTS**

##### **Special circumstances**

In addition to the provisions for refunds in Chapter 8 of the Conditions relating to special circumstances not otherwise covered by the Conditions, a person may apply for a replacement, refund or reimbursement in respect of products for which refunds are not otherwise available if special circumstances relating to COVID-19 exist.

Refunds, including but not limited to on-the-spot refunds for international visitors, will be made using only available non-cash means.’.

2. In Chapter 3 of the Conditions, **Concessions and free travel**, on page 12, after the third paragraph after the sub-heading **‘Eligibility’** under the heading **‘Pensioner Concession Card Holder’**, insert –
 

‘Confirmation of Concession Card Entitlement Vouchers can be used as proof of entitlement to this concession while a Pensioner Concession Card application is being processed.’.
3. In Chapter 3 of the Conditions, **Concessions and free travel**, on page 13, after the third paragraph after the sub-heading **‘Eligibility’** under the heading **‘Victorian Seniors’**, for –
 

‘Interstate Senior Cards, Seniors Business Card, Commonwealth Seniors Health Care Card and National Seniors Card holders are not entitled to receive a free Victorian Seniors myki Smartcard or to travel on concession fares.’, **substitute** –

‘Interstate Seniors Card holders are not entitled to a Victorian Seniors myki Smartcard however they are eligible for an Interstate Seniors concession.

Seniors Business Card, Commonwealth Seniors Health Care Card and National Seniors Card holders are not entitled to receive a free Victorian Seniors myki Smartcard or to travel on concession fares.’.

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The amendments made by these amending conditions apply in respect of entitlements to use a public transport service that are subject to the conditions contained in the Conditions and that are able to be exercised on or after the commencement of these amending conditions, including entitlements that existed, but had not been exercised, before these amending conditions were published in the Government Gazette.

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